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A Pragmatic Guide to Business Process Modelling (2nd Ed)

Jon Holt

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Revised and expanded with 5 new chapters, the second edition of 'A Pragmatic Guide to Business Process Modelling' shows how effective and accurate modelling can deliver a more complete understanding of your business and its future requirements. Most organisations traditionally rely upon over-simplified activity diagrams that only map input and output, but by applying the visual modelling techniques described here, it is possible to measure and map your entire business, using the Unified Modelling Language (UML). Drawing upon his considerable experience in consulting, author Jon Holt covers all aspects of the BPM process, including analysis, specification, mapping, measurement and documentation. New chapters deal with the presentation of process information, enterprise architecture, business tools and a teaching guide.

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